

OUR YEAR IN NUMBERS

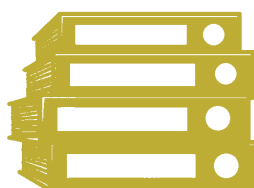
In the year to the 31st of March 2023...

A total of **18,869** clients
made contact with HARC.



1,310 client contacts were made with **vulnerable, elderly, disabled or isolated clients** at surgeries or home visits.

665 clients were
represented at review
and tribunal...



...**626** cases were **won** –
that is a **94%** success rate.



87% of clients who approached HARC
received support – those we couldn't support were
referred to more appropriate agencies.



£6,580,648 was secured
in previously unclaimed, enhanced or
reinstated benefits, of which...



HARC

**Hastings Advice and
Representation Centre**



£6,159,860 was
secured for clients with disabilities
and long term health issues.



In comparison it cost just **£737,049** for HARC to
provide an extensive range of **advice and representation services**
comprising face to face advice, telephone and email advice, secondary
advice to professional colleagues, outreach surgeries, home visits,
complex caseloads, advocacy and tribunal work.